



## **KLIK COMMUNICATIONS, INC. DEALER TERMS & CONDITIONS OF SALE**

KLIK Communications, Inc. (KLIK) sells only to its authorized dealers in good standing. To remain in good standing a dealer must make regular purchases of goods from KLIK, adhere to these terms and conditions of sale and keep their account current. Possession of KLIK's price list does not infer the right to purchase KLIK products.

All orders are subject to acceptance by KLIK, and no order is binding upon KLIK until accepted. Payment is due with order and KLIK accepts payment online through all major credit cards, PayPal and PayPal credit. Dealer may apply for credit terms after 6 months of sales.

**Internet Sales:** Dealers may sell KLIK products on their own website only, and refrain from listing the products on any third-party website, including Amazon, eBay and other marketplaces.

**MAP Policy:** KLIK products may be sold by the Dealer at any price, without restriction from KLIK. Dealer may not advertise KLIK products at any price below the published MAP price nor bundle the products with any other product where the net combined price of the products is less than MAP. All violations will be addressed with a suspension of shipments to the offending dealer and revocation of their status as authorized dealer.

**Returns:** Product returns are accepted only with a Return Materials Authorization number, issued by KLIK. All returns must be sent prepaid and insured, with outer packaging to protect the retail packaging of KLIK products. Returns are accepted within 30 days of sale only, and are subject to a minimum 15% restocking charge. Additional charges may be levied for missing or damaged packaging and accessories. Defective goods are addressed by our Warranty Policy.

**Warranty:** All products are covered by a 3-Year Limited Warranty as detailed on the [www.klikboks.com](http://www.klikboks.com) website. All products are tested prior to shipping, eliminating the possibility of DOA. Defective goods will be repaired or replaced at KLIK's discretion where failure is found to be from defects in materials or workmanship within the warranty period. All warranty repairs require a Return Materials Authorization number which can be obtained by contacting [klik@klikboks.com](mailto:klik@klikboks.com). Include a description of the issue, a copy of the original invoice, and the date on which the defective product was reported.

This warranty does not cover problems or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with product instructions or connection to improper voltage supply; (3) use of consumables, such as replacement batteries, not supplied by KLIK except where such restriction is prohibited by applicable law; (4) lost parts that were originally supplied with the KLIK hardware product; (5) non-KLIK branded parts and accessories even if sold with the KLIK hardware product; (6) non-KLIK services that may be accessed or controlled with a KLIK hardware product; or (7) normal wear and tear.

**Taxes:** Sales, or other taxes, are not included in prices published by KLIK or those sold to the Dealer. It is the Dealer's responsibility to remit taxes appropriately if the goods purchased from KLIK are used in a taxable manner (i.e. for one's own use).

**Payment Security:** If you choose a direct payment gateway to complete your purchase, then KLIK's e-commerce solution provider, ECWID, stores your credit card data. Credit card or payment data is never made available to, or stored by, KLIK. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted. All direct payment gateways used by KLIK adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.